



IDAHO DEPARTMENT OF HEALTH & WELFARE

DIRK KEMPTHORNE – Governor
KARL B. KURTZ – Director

OFFICE OF THE DIRECTOR
450 West State Street, 10th Floor
P.O. Box 83720
Boise, ID 83720-0036
PHONE 208-334-5625
FAX 208-334-5926

NEWS RELEASE

FOR IMMEDIATE RELEASE
November 23, 2004

Tom Shanahan
(208) 334-0668

Make Child Support Payments Online

Parents can now make child support payments online with a credit or debit card. The Idaho Department of Health and Welfare and Access Idaho implemented this web-based service to provide a convenient payment option for Idaho Child Support Services customers.

“We are always looking for ways to make child support payments easier on parents,” says Vickie Vanderwerff, who headed the project for Health and Welfare’s Child Support Services. “This can be particularly helpful for parents who work long hours or travel a lot. Children depend on these payments for the necessities of life, and by providing parents with options we can be more successful in collecting child support money for them.”

The new service accepts Visa, Mastercard, and Discover cards. A \$7 fee for each transaction is charged to cover costs associated with online payments. Go to <http://www.healthandwelfare.idaho.gov> and click on “Pay Child Support Online.”

The \$7 service fee does not apply to payments not made online. Parents can continue paying their child support with a check, money order, or by wage-withholding.

(more)

To access the site, parents can go to <http://www.healthandwelfare.idaho.gov> and click on 'Pay Child Support Online.' They will be asked to enter their Child Support client identification number and Social Security Number to log on, and to choose a user name and password for future transactions. The system will allow them to check their last five payments, and is available in Spanish.

Last fiscal year, Idaho Child Support Services collected and distributed more than \$154 million for Idaho children. It is hoped the online payment option will be used by parents in up to one-third of the state's 113,000 child support cases.

###

(Editors: For more information, contact Tom Shanahan, Idaho Department of Health and Welfare, Boise, 208-334-0668.)

<http://www.healthandwelfare.idaho.gov>